



\$~23

\* **IN THE HIGH COURT OF DELHI AT NEW DELHI**

+ **W.P.(C) 8569/2026 & CM APPL. 40178/2026**

**RAHUL BAJAJ**

.....Petitioner

Through: Mr. Amritesh Mishra, Ms. Sarah, Mr.  
Amar Jain, Advocates.

versus

**ZEE ENTERTAINMENT ENTERPRISES LIMITED  
& ORS.**

.....Respondents

Through: Mr. Neeraj Dubey, Sr. Panel Counsel  
for R-2 and 3.

**CORAM:**

**HON'BLE DR. JUSTICE SWARANA KANTA SHARMA**

**ORDER**

%

**02.07.2026**

1. By way of the present petition, the petitioner seeks following prayers:

“...A. Direct Respondent No. 1 to submit a detailed accessibility audit report, prepared by a government-empanelled accessibility auditor, identifying all existing barriers faced by persons with disabilities on the ZEE5 platform across its mobile applications (Android and iOS), website, smart-television applications and desktop software;

B. Direct Respondent No. 1 to render the ZEE5 platform fully compliant with Indian Standard IS 17802 and operable independently through screen-reader assistive technology - within a time-bound schedule to be fixed by this Hon'ble Court;

C. Direct Respondent No. 1 to ensure that the Zee5 platform continues to remain accessible to persons with disabilities during the lifetime of its operations;

D. Direct Respondent No. 1 to display, on an ongoing and permanent basis, an Accessibility Conformance Report on the ZEE5 website and applications in line with Clause 7 of Part 2 of



IS 17802, and to conduct mandatory sensitisation and training of its developers, designers and customer-support teams on accessibility;

E. In the alternative to prayers (a) to (d), direct Respondent Nos. 2 and 3 to enforce compliance by Respondent No. 1 with the aforesaid statutory accessibility obligations and to take action against non-compliance under Sections 89 and 90 of the RPwD Act, 2016...”

2. Issue notice. Mr. Neeraj Dubey, the learned senior panel counsel accepts notice on behalf of respondent nos. 2 and 3 and seeks time to file counter affidavit. Let the same be filed within a period of two weeks. Rejoinder thereto, if any be filed, within a period of two weeks thereafter.
3. Despite service of advance notice, no one has appeared on behalf of respondent no. 1.
4. Let notice be issued to respondent no. 1 through all permissible modes, including electronically, on filing of process fee, returnable on 17.09.2026.
5. The learned counsel for respondent no. 1 is requested to take steps to make the platform of the respondent no. 2 compliant with the relevant guidelines viz. The BIS Standard IS 17802:20222 (Part 1: Requirements and Part 2: Conformance); “Accessibility for the ICT products and services”.
6. Let expeditious steps be taken by the respondents to ensure the aforesaid compliance.
7. The order be uploaded on the website forthwith.

**DR. SWARANA KANTA SHARMA, J**

**JULY 02, 2026/zp**